Lincolnshire Police and Crime Panel

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8 June 2023

To All Members of the Lincolnshire Police and Crime Panel, Internal and External Circulation and Press

Dear Member,

## Re: Lincolnshire Police and Crime Panel Agenda - Friday, 9th June, 2023

Further to the compilation of the above Lincolnshire Police and Crime Panel Agenda, please find enclosed a further update to the following report on your Agenda:

Agenda Item 7. Actions: (Pages 1 - 2) – Appendix B

To confirm the actions following previous Police and Crime Panel meetings.

Please accept my apologies for any inconvenience caused.

Yours sincerely,

Elaíne

Senior Democratic Services Officer

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# Lincolnshire POLICE & CRIME COMMISSIONER

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### LINCOLNSHIRE POLICEAND CRIME PANEL ACTION:

Following consideration of the PCC's Annual Report for 2021/22, it was noted that for the 12 months to March 2022, Lincolnshire Police received 1,038 complaints – an increase of 8.7%. How many of the more recent complaints have been upheld?

#### PCC RESPONSE (BASED ON DATA PROVIDED BY LINCOLNSHIRE POLICE):

#### 2022/2023 Complaint Outcomes

When a formally recorded complaint is finalised, each allegation is categorised as either 'service acceptable' or 'service not acceptable'.

	Allegations
The service provided was acceptable	751
The service provided was not acceptable	158
*Not able to determine	11

\*Based on all of the available evidence, it is not possible to determine whether the service provided was or was not acceptable.

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